

# *Moreland Courts Condominium Association, Inc.*

## **POWER OUTAGE FREEZER POLICY/PROTOCOL**

In the event of a power outage that is expected to last more than 24 hours, MCCA will initiate the protocol for maintaining frozen items for MCCA Residents. The estimated outage time will be based on the utilities estimate for restoration. 24 hours is the refrigeration industry estimate for how long things will stay frozen.

Freezers are located in the following areas (map also attached):

13901 – Laundry 4 (1-25 cu.ft.)

13801 – Laundry 6 (1-14 cu.ft.)

13705 – Laundry 3 (1-25 cu.ft.)

13605 – Laundry 7 (1-14 cu.ft.)

13515 – Laundry 2 (1-25 cu.ft.)

West Garage – Wash Rack (2-25cu.ft.)

West Garage – Lower level by the Boiler Room (1-25 cu.ft.)

***(1 cubic foot holds 30-40 lbs. of packaged meat)***

Each resident is assigned a designated freezer to use during a power outage. Heavy-duty bags purchased by the Association are located inside the freezers. These bags provided by the Association are labeled with the Unit # and will be placed on top of the freezer for each resident to retrieve to store their individual items. This will require mutual cooperation amongst the community for this shared space. 1 cubic foot of space is allotted to each unit in the assigned freezer. *Every effort should be made to open your refrigerator/freezer as little as possible during a power outage.*

### **Proper Protocol during a power outage:**

- 1) Management will reach out to utility company via the website or phone for estimation of power restoration. If the estimated restoration of power is greater than 24 hours the freezers will be plugged in by Management/Maintenance.
- 2) After 12 hours with NO power, residents will be advised that the freezers are available for use. (According to [www.foodsafety.gov](http://www.foodsafety.gov) *A full freezer will hold a safe temperature for approximately 48 hours (24 hours if it is half full and the door remains closed). Food may be safely refrozen if it still contains ice crystals or is at 40°F (4°C) or below, however, its quality may suffer.*)
- 3) A text notice will advise Residents to retrieve their labeled bag from on top of the freezer and to place their items in to use their 1cubic foot space to place their frozen items in their assigned freezer.
- 4) If assistance is needed in transporting items, residents may reach out to Security and Maintenance/Valet who will be available to assist.
- 5) Once power is restored, residents will be expected to retrieve their frozen items within 48 hours so that maintenance can unplug the freezers.

***DISCLAIMER:*** *MCCA will not be responsible for items lost or damaged during storage in the community freezers that are provided during power outages.*