



NEW HOUSE PHONE SYSTEM

Residents can receive internal house phone calls on their main telephone line (which may be either a traditional land line or cell phone). The system also works on the original house phone. In the future, as the infrastructure supporting the original house phones fails across the property, they will no longer be maintained.

The house phone system's connection to your regular telephone line works only one way, **ONLY CALLS IN**. You will not be able to pick up your regular telephone and dial an internal house phone extension. To get an internal extension from your regular telephone, you must call the Reception Desk or Security Gatehouse via MCCA's main telephone numbers and ask to be transferred.

MCCA TELEPHONE CONTACT INFORMATION:

- RECEPTION – MANAGEMENT OFFICE:

Regular Telephone:

(216) 751-1100

Internal House Phone:

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NOTE: All phones are transferred to Security when the Receptionist is away from his/her desk or after hours. You should always be able to reach an on-site MCCA employee, unless there is a power outage, using MCCA's main telephone number.

- SECURITY – VALETS

Regular Telephone:

(216) 751-1101

Internal House Phone:

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- EMERGENCY TELEPHONE LINE:

During power outages, the main Moreland Courts telephone and house phone numbers will NOT function. We maintain a separate emergency telephone line for this reason, which rings at both the Reception Desk and in the Security Gatehouse.

The MCCA Emergency Telephone Number is: [\(216\) 751-4829](tel:2167514829)