



MEMORANDUM

TO: Moreland Courts Residents

FROM: MCCA Management

DATE 9/25/2017

RE: **Daily Rubbish Pick Up**

Please set your rubbish out before 9:00 AM every morning and no earlier than 9:00 PM each night. Rubbish pick up is Monday through Saturday. Rubbish should be properly bagged, recyclables separated, and boxes broken down, then place your rubbish outside your back-kitchen door on your Unit's exterior fire stair and interior back stair landing.

If you set rubbish out any later than 9:00 AM, we cannot guarantee that it will be picked up until the next day, which could cause odor problems and attract pests. It takes MCCA staff between 3 and 6 hours to remove the rubbish, depending on the volume and weather conditions, from 19 back stair cases. The rubbish is picked up by hand, carried down the stairs or set into the service elevator, loaded into a small club cadet or bin and taken to the East or West Garages. In some cases, this process may take several trips per staircase as well as to and from garages, depending on the number of Units in the building and the volume of rubbish.

The exact time rubbish will be picked up at your residence cannot be predicted. The unpredictable and time-consuming nature of the rubbish pickup process also prevents MCCA staff from picking up the rubbish a second time later in the day.

RECYCLING: Please be certain that recyclables are separately and properly prepared. Please refer to the recyclable memo located in the Resident Help Section of the Moreland Courts Website.

SAFETY CONCERNS: As you prepare your rubbish, please be conscientious of the safety of those on MCCA'S staff who will be picking up that rubbish.

